

VUYANI
SAFARI RESORTS



COVID-19

As our lodges had to close, due to the worldwide Covid-19 pandemic, resulting in lockdown regulations and travel bans in South Africa, Vuyani has been busy carefully putting in place procedures and protocols to protect our guests and staff.

We also used the down time to improve and renovate the lodges to make sure we keep up the high standards expected at Vuyani.

The Vuyani Resorts adhere to the strictest hospitality protocols issued by The Tourism Business Council of South Africa as well as World Health Organisation recommendations. We have taken extensive additional measures to ensure complete peace of mind for our guests by enforcing strict social distancing across our operations.

GENERAL



PRIVATE LODGE WITH NO PUBLIC ACCESS.



GUESTS WILL HAVE TO PROVIDE THEIR OWN MASKS, PLEASE BRING ENOUGH TO LAST FOR YOUR STAY.



CONTACTLESS CHECK-IN, CHECK-OUT AND PAYMENTS.



70% ALCOHOL BASED HAND SANITIZER WILL BE EASILY AVAILABLE.



STRICT HYGIENE PROTOCOLS APPLY TO OUR OUTSOURCED TRANSFER COMPANIES (AIR AND GROUND), SUPPLIERS AND DELIVERIES.



ENHANCED HOUSEKEEPING AND ROOM SANITIZATION PROTOCOLS IMPLEMENTED.

STAFF



OUR STAFF AND OPERATIONS WILL WORK ON A ROTATION BASIS.



DEDICATED STAFF THROUGHOUT YOUR STAY.



STAFF RETURNING TO WORK WILL BE PUT THROUGH A THOROUGH SCREENING PROCESS.



WE HAVE UNDERTAKEN STRICT TRAINING AND EDUCATION PROGRAMMES WITH OUR STAFF.



WE ARE BY NATURE A VERY FRIENDLY NATION BUT WE HAVE INSTRUCTED OUR STAFF TO REFRAIN FROM HANDSHAKES DURING THIS TIME.



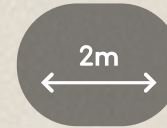
STAFF TO WEAR MASKS AT ALL TIMES.

SAFARI



VEHICLES ARE SANITIZED BETWEEN GAME DRIVES.

DINING



ALL TABLES IN DINING ROOMS WILL BE AT LEAST 2 METRES APART.



PRIVATE DINING IN A VARIETY OF SETTINGS INCLUDING YOUR OWN SUITE.



ALL MEALS WILL BE INDIVIDUALLY PREPARED, PLATED AND COVERED IN CONTROLLED ENVIRONMENTS UNDER STRICT HYGIENE STANDARDS.

SPA



CAREFULLY CURATED AND HYGIENIC TREATMENTS AVAILABLE IN THE SPA

POOL



ALL POOL WATERS ARE CHEMICALLY NEUTRALISED.

TEMPERATURE SCREENING



GUESTS TO UNDERGO A TEMPERATURE CHECK ON ARRIVAL AND REQUIRED TO COMPLETE A SHORT MEDICAL QUESTIONNAIRE.



DAILY & UNOBTRUSIVE TEMPERATURE SCREENING FOR OUR GUESTS AND STAFF.

COVID 19



ON SITE ESSENTIAL EQUIPMENT, MEDICATION AND FIRST-AID SKILLS ARE AVAILABLE



ISOLATION ROOMS ARE AVAILABLE FOR ANY SUSPECTED CASES.



SOUTH AFRICA HAS ONE OF THE BEST PRIVATE HEALTHCARE SYSTEMS IN THE WORLD.

Please contact our expert Reservations Team if you have any questions

res@vuyaniresorts.com

